

Article

Storytelling in Interactive 3D Geographic Visualization Systems

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Abstract: The objective of interactive geographic maps is to provide geographic information to a large audience in a captivating and intuitive way. Storytelling helps to create exciting experiences and to explain complex or otherwise hidden relationships of geospatial data. Furthermore, interactive 3D applications offer a wide range of attractive elements for advanced visual story creation and offer the possibility to convey the same story in many different ways. In this paper we discuss and analyze storytelling techniques in 3D geographic visualizations so that authors and developers working with geospatial data can use these techniques for basic conception of their visualization and interaction design. Finally we outline two examples which apply the given concepts.

Keywords: interactive storytelling; geographic visualization; real-time visualizations

1. Introduction

Interactive 3D geographic visualization systems such as Google Earth provide geographic information to users in an effective and attractive way. The purpose of such systems lies in the interactive visualization of geospatial data from an existing data source. Such systems usually contain two main shortcomings: First, users are guided only rudimentarily by the application. Users often do not manage to identify relevant but possibly hidden places and spatial patterns in a map because they are overwhelmed by the sheer amount of data, map elements and functions. Second, these systems are not designed to entice users to explore the geographic space and the thematic data by curiosity. Typically, the motivation to use these systems is gone after a short time of browsing or executing simple fact finding or localization tasks, e.g. "Where is the nearest bus station to my location?".

The idea of any visualization system is to improve the understanding of visualized information [1]. Optimally, this is done by activating an intrinsically motivated learning process. Interactive storytelling is a means to activate user participation and is widely used in other media and entertainment formats such as games or interactive theme park amusements. Thus, our main question for interactive storytelling is how authors can design effective stories for geographic visualization systems that motivate users to explore interactive maps. From this question we can derive four different target requirements to support interactive visual geographic storytelling:

- Users are *attracted* by the visual representation to explore the data.
- Users are *affected* by the story and can identify themselves with the topic and the scenery.
- Users are able to *interact* with the visualized data to gain more insight.
- Users *return* on a single or regular basis to refresh their learning process.

The aim of our contribution is to discuss all of these four requirements for storytelling in 3D geo-visualization systems. We propose a design concept that includes also 2D environments as a subset. To facilitate the design process, we outline different types of storyboards to sketch ideas quickly and to check the sequence of the story. Furthermore, we list and evaluate scene components to communicate more complex or hidden facts.

36 2. Related Work

37 Interactive storytelling has been studied intensively by several research communities and thus is
38 too broad to be covered in its entirety. In this section, we give a brief overview of designing stories for
39 information visualization in general and for geospatial applications in particular.

40 2.1. *Storytelling in Visualization Research*

41 Visualization research focuses on how to effectively communicate data to the users by means
42 of graphical representations. Gershon et al. [2] emphasize that users better memorize stories than
43 pure facts. At the example of a hostage taking scenario, they provide a story script which first gives
44 an overview of the scene, then zooms-in to certain locations while highlighting entities and adding
45 content. Gershon et al. [2] also promote the use of metaphors such as a comic-like presentation. The
46 idea of so-called data comics and focusing on one key message per comic frame can be found in
47 Bach et al. [3]. They distinguish between visualizations (e.g. charts), flow (i.e. types of transitions
48 between frames), narration (providing context and structure), as well as words and pictures as main
49 components for these single frames. By dividing the story into several chunks, the complexity is split
50 up which allows the audience to grasp the main idea one step at a time for every scene.

51 Segel et al. [4] identify comics as one of seven suitable genres for storytelling used in online
52 newspapers. Structure (e.g. a timeline), highlighting techniques (e.g. close-ups), and transitions
53 (e.g. animations) serve as visual narratives while the ordering of a story (e.g. linear), interactivity
54 means (e.g. navigation buttons), and messages (e.g. annotations) form the narrative structure. Segel et
55 al. [4] conclude with outlining exemplary structures within the spectrum of author-driven (mainly
56 messaging) and reader-driven (mainly no ordering and free interactivity) approaches. Kosara et al. [5]
57 add the concept of affordances which lead the reader intuitively through the story. Other techniques
58 like highlighting, arrows and transitions may serve as further guides.

59 Interactive application design usually follows an iterative design process. This procedure is
60 essential and often uniquely implemented in design and media companies. A typical semi-guided
61 process is the *Five Sheet Story Sketch* which has been coined by Roberts in [6,7]. The main idea is to filter
62 and categorize sketches of ideas and subsequently combine and refine these sketches based on a given
63 sheet structure. By using these steps, the designer assures that the final result holds the advantages of
64 several design alternatives so that the designer is not lost in details of a single design draft.

65 2.2. *Storytelling in GIS and Cartography*

66 Common stories depicted on maps are oral, literary, and audio-visual stories as described in
67 Caquard et al. [8]. An example of an audio-visual story map is given by Cartwright et al. [9]. The work
68 tells the story of a soldier during the First World War while showing his travel route on a gray-scaled
69 base map. A navigable timeline with photos, videos, diary entries, and military forms familiarizes
70 the reader with key moments on the soldier's journey. Storytelling with maps has been successfully
71 introduced to schools as presented by Marta et al. [10]. They report an increased motivation of students
72 to learn from and to create their own story maps. Moreover, the authors noticed a positive impact on
73 the students' imagination and understanding of global relationships. Another project by Ma et al. [11]
74 explains the benefits of storytelling at the hand of two projects installed in science museums: a sphere
75 showing cosmic background radiation and a 3D landscape model with projected water flows on it. The
76 conclusion from their projects is that storytelling can make scientific findings more accessible to users
77 and taking the narrative context into consideration helps to create successful and more compelling
78 scientific visualizations.

79 Interactive storytelling is strongly influenced by computer games. An interactive game keeps
80 the attention on a high level by repeatedly challenging the user with interesting decisions, which
81 is often achieved by an interesting game mechanic. Cartwright [12] shows an example to apply
82 these concepts in cartography as well. In this work a game-like interface is implemented for a 3D

83 atlas. Evaluations show that multimedia content and gaming strategies motivate the reader to access
84 geographic information. The users appreciated especially the usability of the atlas (e.g. spatial
85 navigation), however, also remarked a loss of scientific quality. Kelleher et al. [13] tried to find a way
86 to lower the students' barrier for programming tasks by using 3D game characters. In storyboards,
87 the students can draft high-level actions and reactions of these characters. Consequently, they are
88 familiarized with concepts like object-orientated programming in a playful way. However, storytelling
89 is not only restricted to desktop computers. Danilicheva et al. [14] mention that also virtual reality
90 devices are suitable for storytelling in education. Here, users get a strong immersive feeling inside the
91 virtual 3D environment and they are able to interact with objects and characters inside the 3D space.

92 Lidal et al. propose a design method for geological storytelling in [15]. They developed a tool for
93 domain experts to model geological phenomena like erosion, intrusions, or faults. The experts sketch
94 2D profiles at different points in time in a virtual environment which is subsequently extruded to 3D
95 and animated by interpolating key frames.

96 3. The Concept of Storytelling

97 Storytelling describes a communicative process that conveys a story in a sequence of events.
98 According to Bordwell et al. [16], a *story* consists of two types of events: the presumed and inferred
99 events, such as expectations and imaginations, and the explicitly presented events. The *plot* of the
100 story incorporates the explicitly presented events, but also non-diegetic visual and auditorial material
101 that is not part of the story, e.g. background music. The *narrative* of a story is also concerned with the
102 explicitly presented events; the audience is guided in reconstructing the causal relationships of the
103 events. Thus, "a narrative provides the connective tissue between facts to make them memorable" as
104 mentioned in Kosara et al. [5]. Like in well-designed animations, the events should be related by cause,
105 intervention and effect. As an example, the narrative of rabies epidemic consists of detecting and
106 locating fox rabies cases (cause), a vaccination campaign (intervention) and finally the disappearance of
107 rabies (effect). Narratives are effective educational means because users become engaged and therefore
108 remember [17].

109 3.1. Storytelling with Maps

110 Narrative elements are inherently incorporated in every printed or digital cartographic product.
111 Nevertheless, they have been neglected or ignored in most map concepts. In today's cartography,
112 storytelling is mainly achieved by story maps where users get additional context-based, narrative
113 information as explained in Straumann et al. [18].

114 Story maps are usually implemented using a top-down approach to focus on a specific theme
115 or issue. Although several story formats (e.g. map journal, guided tour) and tools (e.g. spyglasses,
116 swipe) supporting storytelling are used in story maps, they virtually neglect the narrative character of
117 the map itself. This results in interactive maps consisting of independent thematic features or spatial
118 referenced individual stories but hardly of map-centered, consistent stories. Since those story maps
119 remain highly motivated by specific topics, this approach can be classified as extrinsic storytelling. As
120 a complementary approach, intrinsic storytelling has been proposed in Sieber et al. [19]. In this case,
121 the story becomes an integral part of the map and the story enrolls in the map itself: the narrative
122 structure becomes visible on the map.

123 Whether following an intrinsic or extrinsic storytelling approach, the process of narrative data
124 visualization starts bottom-up with analyzing and filtering the geo-data (Fig. 1(a)). The consideration
125 of the spatial, temporal and thematic dimension of geo-data helps in the process of turning data into
126 information. The spatial dimension of geo-data can be used to interpret the spatial relation between
127 data entities. The temporal dimension can be used to interpret the change in the data, the thematic
128 dimension to interpret what the data is about. In the visualization phase, a map is then created, and
129 finally the story has to be elaborated and presented. This workflow is often used in data-driven

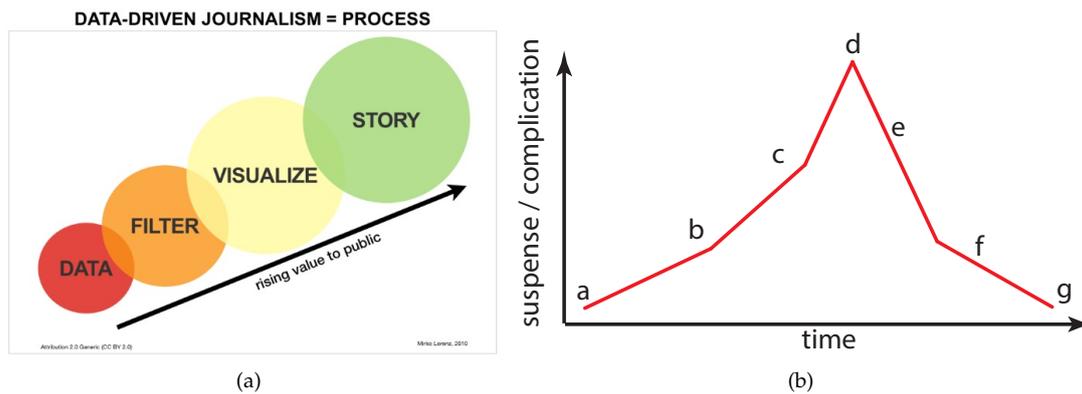


Figure 1. (a) Data-driven journalism workflow [20]. (b) Plot development according to Freytag's triangle [22]: a function of suspense/complication and time.

130 journalism as described by Lorenz [20]. As explained in Bradshaw et al. [21] this workflow opens the
 131 mind to detect unknown spatial or temporal patterns in maps, independently of the map theme.

132 3.2. Storylines

133 The user's perception of a story is always sequential, although time as a narrative element can
 134 occur in many forms. Therefore, we stick to the term *storyline* for further investigations when talking
 135 about the experience path of the user through the story. Looking at storylines from a content- or
 136 data-related perspective, they can follow a person or a theme, which may vary across locations,
 137 across time, or across space and time. As a further variation, they could also follow data highlights
 138 like extreme values, may be data clusters, min-max values, similarities, or some striking attributes.
 139 However, because we want to "sell the story", the question remains what is a good storyline and how
 140 can we create it.

141 As we all know from storytelling, a good storyline has a plot that develops over time in a tension
 142 curve, based on cause, intervention and effect. Looking at Freytag's triangle in Fig. 1(b) introduced
 143 by Freytag [22] and adjusted by Laurel [23], the tension is reached by stepping through the phases of
 144 exposition (a), incident (b), critical action (c), and crisis (d) to a climax (e). Then, the (re)resolution takes
 145 place (f), and finally, the plot ends up in a relaxation phase (g).

146 Crucial for a good and interesting storyline is – on the one hand – the starting incident as an
 147 attractor. If there is no trigger event to look at the story, it remains unnoticed. On the other hand, it is
 148 also important how the story evolves. If the events are presented in the same order as the user expects,
 149 the user's emotional engagement will be low. Higher emotional response by the user is created, when
 150 the events in the plot are presented in a different order as expected. Here, we can apply the three kinds
 151 of tension: suspense, surprise and curiosity, as explained by Tan [24]. Suspense is created when a
 152 cause is presented, but the effect is shown delayed. Surprise arises when an effect is shown that later
 153 on turns to be unexpected or even incorrect. Curiosity or mystery evokes when an effect is presented
 154 without information about the cause. Curiosity often occurs at the beginning of a story.

155 3.3. Interactive Storylines

156 The most well-known interactive stories are produced by the games industry and most games
 157 heavily rely on interactive stories. Therefore, many concepts can be adapted to interactive stories in
 158 geographic space. Rouse et al. [25] conclude that in games the story structure and plot is overrated
 159 because people tend to remember game mechanics and characters more than specific elements of the
 160 narrative. Many games adjust or reject the traditional storyline structure because player decisions

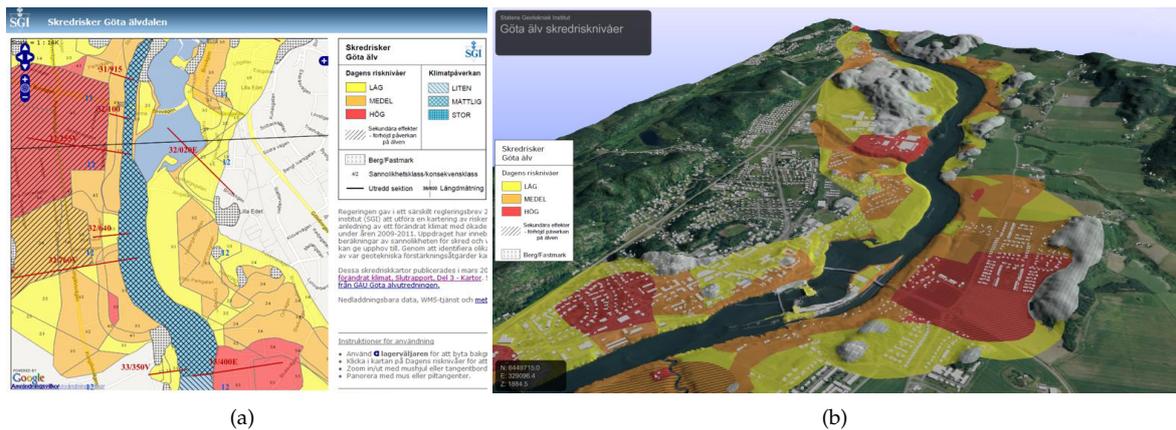


Figure 2. (a) A 2D hazard map showing the locations of potential landslide activity. (b) the same information displayed in 3D. Image courtesy of the Swedish Geotechnical Institute [26].

161 might lead to other plot outcomes. We expect that stories in geographic visualizations will face similar
 162 challenges because the storytelling potential is closer to games than to traditional narratives.

163 A story experience gets more intense when the user is allowed to make decisions, choose tools or
 164 can influence the narrative. Interactivity is set well when the user gets the feeling of liberty in taking
 165 decisions, although the plot – unconsciously for the user – sets some regulations and restrictions. What
 166 is most important for storytelling is the possibility to experience serendipity: users detect something
 167 new or exciting in a map by pure chance but on the track of the story. Thus, serendipity supports
 168 strongly the tension technique of surprise. Knowing the story concepts, the question is how can we
 169 motivate users of interactive geographic visualization systems to follow the story and explore 3D maps
 170 and data?

171 3.4. Storylines for 3D Environments/Applications

172 Geographical 3D views strongly support the storyline, in particular if the story has an explicit
 173 topographic component. An example comparison between a 2D hazard map and a corresponding 3D
 174 view is shown in Fig. 2. The 3D view allows more interpretations where hazards such as landslides or
 175 floodings are arising and how they are developing, why areas are affected and how the topology will
 176 influence evacuation plans and safety routes.

177 There are several reasons to have a closer look at 3D visualizations, and even to work with them
 178 in storytelling. First, maps and representations serve as visual attractors and are visually more pleasing
 179 in 3D. Thus, they are well-suited as a trigger. Second, 3D representations can be used as dramaturgic
 180 element of the story. In interactive 3D views, the visual perspective and spatial navigation creates
 181 stronger awareness and an in-site experience. The 3D surface and depth information provide an
 182 augmented visual impression but also a semantic augmentation, such as a content-related meaning
 183 of topography. In combination with an interactive-continuous navigation, this leads to immersion of
 184 the user into the story and scenery as described by Abend [27] and illustrated in Fig. 3. Third, 3D is
 185 applied as an essential means of storytelling. Obviously, the setting or scenery and the camera position
 186 and track are predestined story elements for 3D applications. Furthermore, storytelling is supported
 187 by the thematic content of a map, personal characters such as narrators or actors, as well as 3D tools
 188 such as terrain slicers, terrain profiles and comparisons of 3D views.

189 4. An Iterative Design Process for Storytelling

190 The creation of such 3D stories is a challenging, time-consuming and expensive process. As with
 191 interaction design, stories are designed iteratively, starting with a wide range of ideas concerning

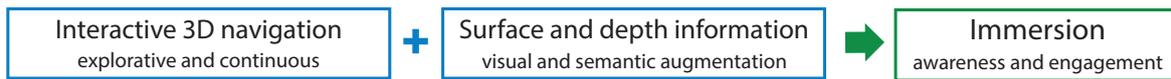


Figure 3. Immersion as a product of interactive navigation and 3D information.

192 the storyline and the graphic design. Often, storyboards are used to sketch these ideas quickly, and
 193 to check the sequence within a single scene, but also the transition between different scenes of the
 194 story. In order to facilitate and accelerate this design process, we present an overview of storyboards
 195 that are applicable to interactive 3D stories. Furthermore, scene components are listed and evaluated
 196 concerning the four key target requirements of user engagement: attraction, affection, interaction, and
 197 potential of user return.

198 4.1. Storyboards

199 The draft of an interactive story starts with a series of ideas on a storyboard. Storyboards are
 200 used as an iterative design tool to put ideas on paper and create an atmosphere of concepts by using
 201 artworks shown in reference [28]. In addition, storyboards can be used as a tool for interaction design
 202 as well by showing transitions from one scene to another. Usually, a scene in a storyboard has always
 203 one main topic or message to tell. Components of individual storyboard scenes will be discussed in
 204 Sec. 4.2. In this section we will discuss different story structures and corresponding storyboard layouts
 205 as shown in Fig. 4.

206 A simple storyboard might follow a linear structure such as a 1D time line or a 2D route from
 207 start to end as shown in Fig. 4(a). The linearity is often inherited from storylines in books or movies, or
 208 time dependent data series, e.g. crime statistics over the last 20 years. Usually such storylines come
 209 naturally to the reader. Other examples of stories following a linear storyline are the ones using a
 210 rigorous template structure, such as research presentations or also the comic layouts used in [4]. In
 211 these cases, the idea is to help the audience by guiding them through the linear plot.

212 Stories following a linear structure might introduce flashbacks, parallel actions, multiple epochs
 213 and different character developments. Quite often these elements are challenging to follow and meant
 214 as a challenge to understand the story. Also interactive applications can align stories to one or more
 215 storyline axes such as multiple interconnected time axis and introduce variety in story structures.

216 4.1.1. Decision-based Storyboards

217 Interactive stories can contain one or multiple decisions as shown in Fig. 4(b). In these cases the
 218 user intervenes with the story and depending on the decisions the story has a different ending. A
 219 simple example for such a multi-end story is an application about a voting system where users can
 220 take the role of a parliament and vote for laws which lead the story to individual outcomes. Despite
 221 the user conscious decision it is also possible that the application decides depending on the user's
 222 behavior during the interactive story. In this case the user might not realize that his story is different
 223 from the one of another participant.

224 In opposite to a multi-end story there is also the pattern of a multi-start story shown in Fig. 4(c).
 225 Different start scenes lead to the same end but basically never merge in content before. Such storylines
 226 can be used when users might have different starting points or starting characters. The scenes and the
 227 story might be completely different until a common scene is reached and the storylines are unified.
 228 Such storyboard layouts can also be used for tutorials to teach a user the application's handling. The
 229 tutorial storyline is started for first time users and is especially prepared to understand the environment,
 230 e.g. with a narrative character as helper. If the same story is started a second time, the first part of the
 231 story differs in content because the user is already familiar with the application handling.

232 An alternative to a decision-based story with multiple endings (Fig. 4(b)) can be to unify the
 233 storylines of different users to the same ending as shown in Fig. 4(d). A practical example for this is

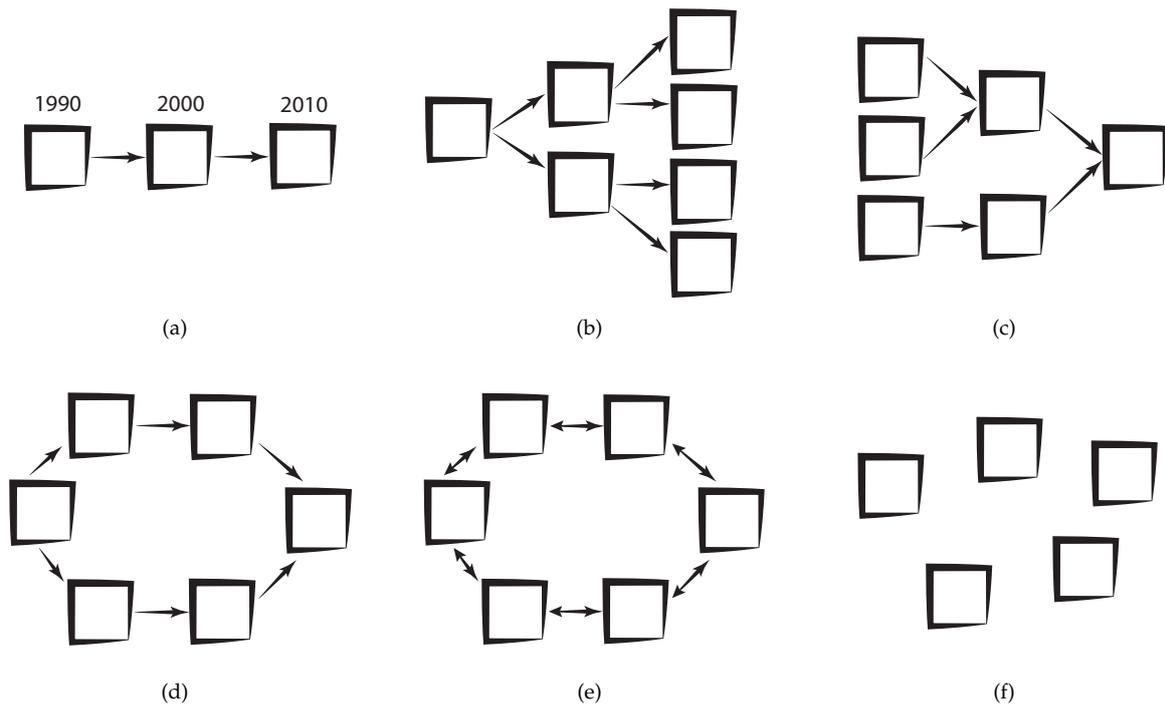


Figure 4. Examples for a linear storyboard (a), a decision-based storyboard with one ending (b), a storyboard with multiple start options (c), a decision-based storyboard with multiple endings (d), a circular storyboard (e) and an open world storyboard without connectivity restrictions (f).

234 a digital 3D hiking tour with different view points but the same start and end scenes. By choosing
 235 different view points during the story, the user has the decision to alter the route of this digital hike.
 236 The user's attention level is raised because the decision is perceived as important and a customized
 237 awareness for this problem is created. Thus, a personal storyline experience was created for this user.

238 Scenes do not have to be ordered by a temporal attribute necessarily, they can also have a spatial or
 239 thematic connection. In Fig. 4(e) the scenes have two way connections to neighboring scenes assuming
 240 that in every scene there is some kind of decision element which connects the scene logically together.
 241 In principle the user is free to decide where to start and the story ends when the user visited all scenes.
 242 An example for this structure could be the appearance of wildlife in a certain ecosystem which can be
 243 visited by the user in a given order. Since this storyboard structure violates typical tension curves it
 244 might be challenging to create an interesting, still believable and intuitive experience for all traversal
 245 possibilities.

246 4.1.2. Open World Storyboards

247 In open world storyboards, Fig. 4(f), all scenes are loosely connected to each other. Typically the
 248 user is confined by some kind of world boundaries but is able to move freely between scenes without
 249 predefined transition triggers or predefined level structures. The major challenge with open worlds is
 250 that the user tends to get lost if no guidance is given or the user loses interest if there are no additional
 251 reward-systems. Open world concepts work successfully for games where the user has an interesting
 252 character interaction and interesting game mechanic, maybe a quest system or an epic tale the user
 253 is following with multiple self-consistent stories. In this case the user might miss parts of the story,
 254 however, without losing the motivation. Important not-yet-visited story elements might appear more
 255 attractive so that the user is motivated to visit those as well.

256 Storyboards can get very complicated for example when scenes involve interactive conversations
 257 between characters. Such elements are known from role-playing games where users can chose the path

258 through a conversation with a digital character by choosing prepared text pieces as questions or as
259 answers. The digital opponent reacts depending on the choice and in the progress the user might lose
260 or gain more conversation options allowing him to access other parts of the story. Such interactive
261 conversations can be part of a storyboard where different users experience completely different parts
262 of the remaining story later on.

263 4.2. Scene Components for Interactive Stories

264 The purpose of a single scene in a storyboard is to tell a specific moment of the story. Therefore, it
265 usually has one main message. A scene is integrated in the story plot and logically related to other
266 storyboard scenes. Scenes consist of a well combined set of narrative elements and user engagement
267 aspects which will be discussed in the following sections. Furthermore, we link narrative and user
268 engagement elements to typical elements of geographic visualizations in Tab 1. The purpose of this
269 overview is to offer story creators a set of ideas for story elements in 3D geographic visualizations.

270 4.2.1. Narrative Elements

271 In this paper narrative elements are conceptually similar to the fundamental elements of fiction,
272 in particular plot, theme, setting, style, point of view and character as described by Obstfeld [29].

273 *Story plot* and *story theme* are often tightly coupled. We understand the plot as the short summary
274 of the story. In opposite to that, the theme can be defined as the central idea of the story and is usually
275 less detailed. Often, it can be expressed by a single expression, e.g. crime, love, solitude. The *setting*
276 of the story can be defined as the time, place and environment where the story is happening. This can
277 include social environments, locations, institutions but also the set of interaction tools for a user within
278 an interactive story. The *style* of a story is the unique manner how the story is told and visualized on a
279 map. Often, the style is an indicator for a specific creator, such as an author, a producer or a media
280 company. The setting and style heavily influence the *atmosphere* of a story. For instance, showing
281 an abandoned place at night with dark colors and hard cuts between the scenes causes a gloomy
282 atmosphere.

283 The *point of view* of a story outlines what story information the user has and what story information
284 is hidden. Users experience visualizations mostly from a god-like perspective which is inherently
285 technology driven. However, in interactive stories, we can use data, other perspectives and also
286 characters to build the point of view for the user. Telling stories from one perspective and hide specific
287 details can be used to create unique emotional bounds.

288 The last narrative scene element are *characters*. Geographic visualizations have generally been
289 reluctant in character usage, most probably because character creation is an extra effort in time and
290 technology. However, characters in visualizations can be used to interact and guide through stories as
291 in tutorials, but also to enforce narrative elements and personalize the narrative of the story. Movies
292 and games often build their stories around main characters, therefore, we expect that characters will
293 be a much more fundamental part of geographic storytelling in the future.

294 4.2.2. User Engagement

295 Successful interactive stories go hand in hand with good user engagement. To consider this, we
296 defined four key criteria shown in Tab. 1 as indicators for user engagement, particularly attraction,
297 affection, interaction and comeback.

298 *User attraction* is important to raise the interest for the story or even for a specific scene. Interesting
299 content and also visual guides can help raising the attraction. Furthermore, the user should have a
300 certain degree of *affection* to the scene and to the data. Affection can be raised by evoking emotional
301 responses and also by personal involvement. In addition, the interaction design may engage users
302 to participate in a story. Good *interaction* offers interesting choices, shows connections and hints and
303 motivates the user constantly to move a step forward. Bad interaction design causes the user to wait,

304 overwhelms the user with options or is just designed not interestingly enough. Obviously repetitive
305 tasks or irrational decisions are violating a good story experience by a bad interaction design.

306 The last user engagement aspect is *return*. Interactive stories can be brilliant without any attempt
307 of the user ever coming back again. But usually, revisiting users are an indicator for high-quality
308 interactive stories. As reported in Rouse et al. [25], it is estimated that a major part of game players do
309 not finish a game and never experience the later stages of the stories. However, the learned content
310 at the end of the story might be as equally important to the user as the beginning. Revisits can be
311 promoted by content updates, unique features and experience or achievement systems.

312 4.2.3. Scene Elements

313 In Tab. 1 we provide a tabular overview of how user engagement and narrative elements relate to
314 scene elements of typical geographic visualizations which we categorize in four groups:

- 315 • Cartographic elements providing the geospatial data and the semantic interpretation space.
- 316 • Visualization techniques providing the methods to display the geospatial data.
- 317 • Graphics techniques providing algorithms for animation and rendering of scenes and objects.
- 318 • Human computer interaction (HCI) techniques providing the methods to experience stories or
319 parts of a story.

320 These categories interact and overlap with each other in various ways and are not strictly separable.
321 While computer graphics constitutes a research and technology field in its own right, it at the same
322 time is a sub-component of any visualization method acting as a rendering engine to display the
323 necessary 2D/3D graphical elements. HCI encloses all aspects of the interaction with computing
324 machines and hence can be seen as spanning across all the other categories but is concerned about
325 the user side. While visualization and cartographic techniques have a significant overlap, we see the
326 visualization techniques more from an algorithmic point of view, i.e. addressing the technical aspects
327 of data analysis and interactive visualization. The cartographic elements in this context thus refer more
328 to the geospatial aspects of the data, its semantics, presentation and handling. Tab. 1 indicates how
329 strongly the scene elements of these four categories are influencing specific narrative elements and
330 user engagement criteria in a supportive way.

331 *Geospatial data* used in maps mostly influence the theme and setting of the story. The selection of
332 data can be an effective instrument to decide which information is hidden or visible for the protagonists
333 in the story. Interesting data can attract and affect users, for example by personal involvement. Special
334 care should be taken for revisiting users when applying data updates because repetitious story elements
335 can be disruptive for the experience.

336 Specific *visualization techniques* can captivate users and can successfully communicate the main
337 message or the setting of the story, but to create a specific atmosphere or a character other techniques
338 have to be used as well. In the other hand, *graphics techniques* on their own are not sufficient to deliver
339 the main message of a story. Graphics techniques enhance specific moods and settings of the story.
340 Furthermore, digital characters and avatars are important anchor points to tell interactive stories.

341 Additional *HCI techniques* such as speech and sound effects are good ways to strengthen characters,
342 enrich the story's atmosphere and engage the user. Game elements such as achievement systems,
343 experience systems or interactive dialogues foster the development of characters as well. Together
344 with competitive or collaborative social gaming aspects these elements have a positive influence on
345 the return rate for users. The story design for collaboration tools and specific hardware setups change
346 the user engagement heavily, for example virtual reality (VR) and augmented reality (AR) hardware
347 can be physically and mentally exhausting to use.

348 In summary Tab. 1 shows that geographic visualization environments offer a broad range of
349 possibilities to create settings and atmospheres for interactive stories. Some demand for long-term
350 motivation techniques can be identified which can be overcome with interesting additional interaction
351 techniques.

Table 1. An overview over scene elements and their expected impact on a narrative element or user engagement element given with (some) examples. Green boxes indicate a lot of amplification possibilities, yellow boxes show a low application and red boxes show none or potentially negative amplifications. * Used in case study about bird migration. ° Used in case study about natural disaster awareness.

	Scene elements	Narrative element					User engagement			
		Theme	Setting	Atmosphere	Point of view	Character	Attraction	Affection	Interaction	Comeback
Cartographic elements	Topographic data°	relief, contour lines			hidden data				data interaction	real-time data
	Thematic data*	deforestation light pollution								
	Location-based / personalized									
	Elevation data°	plate tectonics avalanches				personified earth	steep slopes			
	Celestial data*		navigation tasks, shooting star							
	Vector styling		street or hiking map			does not apply				needed, no unique feature
	Raster styling		orthophotos, barymetry, temperature							
	Elevation styling°		hachures, cross hatches							
	Geometric contortions		cartogram, terrain bending				data lens			
	Cartographic projections									
	Map generalisation									
	Explanatory aids* °		legend, imprint				shows how much the users know			
	Orientation aids		compass, north arrow					smart tools		
Position aids		leader lines								
Measuring aids		scale bar, grid								
Visualization techniques	Interactive color schema									
	Charts / diagrams°				works if focused on main message & easy		compare data			
	Text boxes, bubbles*									
	3D labels									
	3D glyphs		symbols				arrow			
	Graph visualization									
	Geometric shapes		points, lines, polygons							
	Meshes*		churches, trees, Golden Gate Bridge							
	Meteorological effects		rain, snow, fog, ice climate or mountains scenarios							
	Atmospheric effects		sun, haze, aurora borealis							
	Terrain visualizations* °		impressive views							
	Streamlines*			hard to understand						
	Volume visualization			stunning 3D data						
Graphics techniques	Dynamic light effects		highlight positions and features by spotlight							
	Reflections / refractions		lakes, rivers							
	Blinking / glowing objects						focus on single object			
	Blending effects									
	Post-processing effects		rusty, ancient style							
	Shading techniques		cel shading for kids or abstract styles, easier interaction							
	Camera* °		can create mood and sharpen characters, free exploration tool							
	Transition effects		fade, split comic book style							
	Objects* °		physical simulation, e.g. avalanches					to draw attention to detail		
	Geometry°		growing, morphing, merging							
Characters* °		character animation is a strong tool to affect and motivate users								
Faces		more vibrant characters								
HCI techniques	Speech°		regional dialects, omniscient narrator							
	3D Sound effects*		outdoor vs. abstract environment							
	Interactive dialogs°		emphasize characters, good vs. evil				powerful, a lot of pitfalls			
	Achievement system*		challenges and accomplishments motivate users long term							
	Experience system°									
	Split screen*						collaborative or against each other			
	Multiple devices				massive multiplayer					
	Virtual reality		full immersive experience, short experiences							
Augmented reality		intense experience, intense but also exhausting								
User input controls		can interrupt the experience		touch, gesture			swipe			

352 5. Case Studies

353 In the previous sections we discussed the story creation and scene details which can be combined
354 and used to achieve narrative objectives and engage user participation. In the following passage
355 we discuss two short exemplary plots for interactive applications, in particular one plot about bird
356 migration and one about natural disaster awareness. Furthermore, we will give a description of
357 appearing scene elements described above.

358 5.1. Bird Migration

359 **Fly like a bird***

360 *Each year, millions of birds undertake an adventurous journey between their breeding and wintering grounds.*
361 *On their way, they have to overcome challenges like finding suitable places to rest or hiding from illegal hunters.*
362 *This educative story map lets the user discover the topic of bird migration from different perspectives and in a*
363 *playful manner.*

364 In this story example the storyboard could be planned to follow a multi-end linear structure
365 (Fig. 4(b)) from the time of birth to the breeding season. At the beginning, the user can select a bird
366 species which effects the storyline and the ending. In the 3D map environment, the user sees the bird's
367 typical flight altitude and resting times. The bird migration routes are complemented with lakes and
368 nature reserves as well as 3D models of buildings. The viewpoint can be changed in several ways
369 from an allover scientific viewpoint to a bird's view or to third person observer on the ground, e.g.
370 a biologist. The bird itself can be animated as a 3D character and augmented with species specific
371 sound effects to explain communication. Also celestial bodies can be used to explain how stars serve as
372 orientation aid for the birds. Users may be attracted by edge bundled bird routes or animated stream
373 lines for bird traces.

374 Having a 3D birds-eye view is particularly interesting and affecting to the user as it goes beyond
375 human capabilities. The topic also offers various interaction possibilities like avoiding danger elements
376 such as wind turbines or hunters. Additionally, there are options for collaboration with other users,
377 such as building bird formations or finding food during the bird's journey. These options can be
378 coupled with a reward system as well. Real-time tracking data or yearly data updates can motivate
379 users to revisit the story map from time to time.

380 5.2. Natural Disaster Awareness

381 **Natural landslides in Switzerland°**

382 *Landslides are a raising problem from climate change. Through the mountainous regions, Switzerland is heavily*
383 *exposed to landslides. This interactive application explains how mud movements emerge and how the disaster*
384 *management system works.*

385 This story sample is conceived as an application with an open world environment. The user starts
386 in a 3D view over Switzerland showing historic occurrences of mud avalanches. If the user selects
387 one location, the camera automatically flies to this place and the user can explore the setting in a 3D
388 view. By sophisticated terrain visualization it is possible to show the difference before and after the
389 avalanche as well as a animated simulation of it.

390 The open world concept requires more interaction possibilities and a more elaborated game
391 mechanic than linear stories. More interaction is enabled by specific points of view showing real
392 avalanche photos and also by animated characters within the scene which have a relation to the mud
393 avalanche. We would offer here a wide range of characters such as residents explaining how they are
394 personally affected, landslide experts explaining more details about this specific avalanche location
395 and rescue members explaining their work at the accident scene. The character interaction allows
396 to conceptually introduce a reward system, e.g. the user can be rewarded by talking to everybody
397 or also a quest system where the user solves challenges, e.g. he has to find missing objects or move

398 an object for the rescue teams. We believe that if we generate awareness what it means when mud
399 avalanches happen, we are also able to create awareness for a potential cause (e.g. climate change) and
400 understanding for costs of a disaster management system.

401 These two examples connect several concepts collected in this paper and show that we are able
402 to create story plots for advanced stories in the context of geographic visualization with help of our
403 table reference. Depending on the topic we can decide easier which elements might be missing in our
404 stories to enforce a specific narrative target or which ones work well in combination. In addition, the
405 table can be used to compare whether a story plot fulfills basic criteria or not.

406 6. Discussion

407 The realization of stories in interactive 3D environments – such as exemplarily described by the
408 case studies – is a challenging endeavour. First, data can be scattered, not available and incomplete
409 and it can be a challenge to combine data from multiple sources with different temporal, spatial, and
410 thematic resolutions and semantics. Furthermore, scaling, level-of-detail, styling and arrangement of
411 map objects largely influence the setting of the story. Important map elements, e.g. birds as protagonists
412 could be depicted very realistically, whereas less important scenery features could be represented on
413 a parametric or symbolic level. Similar to 3D artists for games, larger projects will require a team of
414 specialists and authors for such stories.

415 Also technical challenges may emerge when combining several graphics and visualization
416 techniques within the same 3D environment. Spatial conflicts between map objects such as cluttering
417 and occlusions might be avoidable by filtering and scaling techniques. Visibility and perspective
418 are challenging due to ineffective 3D depth comparison and missing reference points for the user.
419 Often seen are ground views where aliasing and jittering artifacts appear. Scene transitions as well
420 as panning and zooming can suffer from loading lags and artifacts through adaptive generalization
421 techniques.

422 However, in an optimal case the design phase is free to ignore such challenges, because the
423 technologies have to adapt based on the design problems to produce high quality results. Similar
424 to an interaction design process, several iterations should be done to the rough design phase:
425 wireframes/sketches and moodboard/artwork design before starting the detailed realization phase.

426 Moreover, a good balance has to be found for the number and intensity of applied scene elements
427 and techniques. Too many or playful effects may distract the user from the story. Designing story maps
428 is always centred around a target user group. For example, children are affected differently than adults
429 and also interact in a different way. Digital natives are familiar with swipe gestures, whereas digital
430 immigrants may need additional user interface elements to proceed from one scene to another. Finally,
431 the goal is to find the selection of techniques and elements to design a coherent and convenient story.

432 7. Conclusion

433 Storytelling is a technique dedicated to transport messages behind the data to a broad public.
434 It has been demonstrated that it is well suited for cartographic and GIS visualizations. Especially
435 when using interactivity and 3D visualizations, the immersion into the story and the visualized data is
436 facilitated. For map makers who want to profit from these benefits, a useful collection of resources for
437 storytelling has been provided. The presented resources in this paper are not exhaustive, especially
438 since narrative possibilities are constantly changing. However, the presented concepts give persons
439 unfamiliar with the design and the requirements of interactive storytelling a framework to orient
440 themselves within the interactive story creation process in a 3D geographic visualization. In respect
441 to the target requirements for user engagement gives an overview how these requirements can be
442 achieved. As supporting evidence, two examples of stories have been discussed, differing in type of
443 storyboard and resources.

444 Based on the theoretical background and the examples in this paper, future work will concentrate
445 on designing stories with the presented concepts. This incorporates mainly the transformation of the
446 concept into storyboard and furthermore into running visualization systems.

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